Jo Munday Travel Consultant

Jo loves her job! When people come to see her they are happy because they are looking forward to their holiday. She loves holidays too.

Her favourite holidays to sell are those to America and Canada because they are such huge countries. This means she has to organize not only the flights but also hotels, hire cars, the times it will take to travel from one place to another and trips. This year, Egypt, Turkey and Spain have been very popular destinations. The most unusual holiday she has organized was one to Argentina followed by a cruise to Antarctica.



She has to be very good at listening and planning and she has to be very careful - one mistake could ruin someone's dreams. She has to be skilled in using the telephone, email and internet and has to have good research skills as it is impossible to know everything about all the countries in the world.

She has the opportunity to travel on 'work educationals' and has been lucky enough to discover more about Australia and the USA. She visited the Gold Coast of Australia seeing the Great Barrier Reef, feeding dolphins and cuddling a koala. In America she saw the Grand Canyon and Walt Disney Theme Parks - two of her favourite places - and the White House. She was able to take her family to the Caribbean on holiday too.

Everyone needs a passport to travel and for some countries you need a visa also. It is Jo's job to make sure people know this and sort out the problem if they leave them at home. Many countries have their own currencies so she also needs to be good with money and work out different exchange rates.

You need to be interested in people and places to be a travel consultant but Jo thinks it is a fun industry to work in. She has booked holidays for Mrs Bartlett who said she did a very good job!